

Agent Website

PhoenixSalesNet.com

- Quotes & illustrations
- eApp
- Commission information
- Pending case status
- Product information
- Forms & marketing material

Sales Desk

- Product information
- Quotes & illustrations
- Forms
- Marketing material

888-794-4447, option 1

8 a.m. – 6 p.m. ET, M-F

Agent Contracting, Licensing & Compensation

800-417-4769, option 3

Fax: 816-221-9672

8:30 a.m. – 5 p.m. ET, M-F

- Annuity training confirmation
- Commission questions
- Licensing questions

Customer Service Center

800-417-4769, option 4

8:30 a.m. – 6 p.m. ET, M-F

- Questions on inforce policies and contracts
- Changes to index allocations
- Service forms
- Customer assistance

LIFE

New Business

800 – 417-4769, option 2, option 3

8:30 a.m. – 5 p.m. ET, M-F

Application Submission

eApp: on PhoenixSalesNet.com, under Quick Links

Email: pnx.newbusiness@phoenixwm.com

Fax: 816-527-0053

Overnight mail:

Phoenix Life Insurance Company
30 Dan Road
Canton, MA 02021-2809

Regular mail:

Phoenix Life Insurance Company
P.O. Box 8027
Boston, MA 02266-8027

ANNUITY

New Business

800-417-4769, option 2, option 1

8:30 a.m. – 5 p.m. ET, M-F

Application Submission

eApp: on PhoenixSalesNet.com, under Quick Links

Email: annuity.newbusiness@phoenixwm.com

Fax: 816-221-9674

Overnight mail:

Phoenix Life Insurance Company
30 Dan Road
Canton, MA 02021-2809

Regular mail:

Phoenix Life Insurance Company
P.O. Box 8027
Boston, MA 02266-8027

Suitability

800-417-4769, option 2, option 2

8:30 a.m. – 5 p.m. ET, M-F

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