

In compliance with provisions of federal and state law, this notice is to inform you that in connection with your request to establish a relationship with Phoenix Life Insurance Company and any of its subsidiaries, an investigative consumer report will be prepared. Typically, the report will contain information as to character, general reputation, personal characteristics, and mode of living; information which is obtained through an interview with you or an adult member of your family, employees of business associates, financial sources, friends, neighbors, or others with whom you are acquainted. The information will consist, when applicable, of a confirmation of your identity, age, residence, marital status, and past and present employment including occupational duties, financial information, driving record, sports and recreational activities, health history, use of alcohol or drugs, if any, living conditions, and type of community. Upon written request, we will inform you of the address and telephone number of the investigative service to whom the request was made. By contacting the office and providing proper identification, you may inspect or, for the proper fee, receive a copy of such report.

Specific authorization is hereby given to Phoenix Life Insurance Company and any of its subsidiaries to obtain an investigative consumer report on me, to contact any pertinent personal and business references and to verify my previous employment and registration history. I release each person from any and all liability, of whatever nature, by reason of the furnishing of any of the above information. I specifically understand that this authorization, or a true photocopy thereof, shall continue and may be used as long as I have a relationship with Phoenix Life Insurance Company or their affiliates or subsidiaries, unless otherwise required by law. The undersigned applicant hereby certifies that the applicant has received a copy of this notice and has read and understood its contents.

### The investigative consumer report is prepared by:

**Business Information Group** 1105 Industrial Highway Southampton, PA 18966

I further authorize Phoenix to obtain a Vector One report in connection with this contract application. Vector One is a service that provides member insurance companies information about agent debit account balances. Phoenix may become a participant and subscriber to Vector One.

I further authorize Phoenix or its duly authorized representatives to contact any organization or individual who has knowledge of my employment history, credit history, financial status, or record of any criminal history to (a) obtain a record of such history, status or activity and (b) hereby authorize the release of such information by such organization or individual in connection with this application and (c) authorize Phoenix to release information about any debit balance I may incur to Vector One, its successors, and/or any organization designated to replace Vector One. The authorization shall remain valid and effect during the term of any contract I may have with Phoenix.

Applicant Name/Entity Name (Please print)	Social Security Number/TIN
Signature of Applicant/Officer of Entity	Date

OL2448A 5-12



# Application and Recommendation for

Boston MA 02266-8	3027	Contracting of P	roducers and Corporations
Section I - Demographic Information - Com	plete one form for each applica	nt (corporation, mana	ging principal, and producer).
Producer or Company Name	Producer's DOB	SSN or TIN Number	Date
Producer's Home Address, City, State, ZIP Code	I		Producer's Home Phone Number
Business Address, City, State, ZIP Code			Business Phone Number
Fax Number	E-Mail Address		
Producer's Firm Affiliation			
Section II - Background Guidelines - Please	e Review		
Once the Application and Recommendation for C applying for a producer agreement with Phoenix L agreement with Phoenix If you do not meet our gu regulatory body prior to consideration. The guidelinancial Debt  No credit report available Outstanding collection accounts, foreclosures, lienter Pending or active bankruptcy  Criminal Felony conviction (automatic decline) Misdemeanor convictions involving fraud, the Other misdemeanor convictions within the later Pending criminal charges  State Regulatory/FINRA State license revocation, suspension, fine, one Customer disputes, disciplinary and regulator Other Background questions answers on the application of the Section III - Your Background Information -  Have you ever had a state insurance license, sor revoked for any reason?  Have you ever been fined or censured by a fedding agreement with Phoenix Lagreement wit	ontracting is received, a background ife Insurance Company as required buildelines. You will need to resolve an ines are as follows:  iens, or judgments exceeding \$20,000, if eff, or breach of trust (automatic declinated 10 years (reviewed case by case) or sanction (reviewed case by case) or events resulting in fines, sanctions cation do not match background report and all explanations will be reviewed COMPLETE THIS SECTION tate securities registration, or your FII.	y state and federal law. You youtstanding items with the notation of the notat	ebacks from an insurance company  case by case)  cuspended
<ul><li>3. Do you have any outstanding collection accoun</li><li>4. Do you currently have an active or pending bar</li><li>5. Have you (or, if a corporation, a principal of this</li></ul>	nts, liens or judgments against you, to nkruptcy petition (voluntary or involunt s company) ever been charged with, o	taling \$20,000 or more? ary)? convicted, pled guilty, or pl	Yes No No ed
no lo contendre (no contest) to a felony? 6. Have you (or, if a corporation, a principal of this no lo contendre (no contest) to a misdemeanor 7. Are you now the subject of any complaint, inverse. Do you have any outstanding debt(s) with any left 9. Has a life insurance company ever terminated lack of production?	s company) ever been charged with, or other than a minor traffic violation or stigation or proceeding that could resubstributor, Insurance Company, or Bryour appointment or contract to sell its	convicted, pled guilty, or pl DUI ? ult in a "yes" answer to quoker/Dealer?	
Please explain any "Yes" answers to the b circumstances, and outcome on a separate she include copies of any relevant documentation,	eet of paper. Ensure that this sheet	is signed, dated, and re-	turned with the application. Also
Section IV - Taxpayer Acknowledgements Under penalties of perjury, I certify that: (1) The nut to be issued to me), and (2)I am not subject to back by the Internal Revenue Service (IRS) that I am su has notified me that I am no longer subject to back Section V - Signature The answers provided to the questions in Section notify Phoenix Life Insurance Company if any of the	ckup withholding because: (a) I am exubject to backup withholding as a resukup withholding  Ill and the statements in Section IV	empt from backup withhol alt of a failure to report all above are true to the bes	ding, or (b) I have not been notified interest or dividends, or (c) the IRS st of my knowledge. I will promptly
Name - Please Print	Signature		Date Signed

For the Phoenix Product(s) below submitted through Phoenix Life Insurance Company and PHL Variable Insurance Company, total compensation paid on deposits will be paid to Broker and Contracted Representatives as follows:

- a. The Individual or Entity Receiving compensation under this Schedule shall be set in the hierarchy as the GA.
- b. Total Compensation paid to a specific level will be calculated as the difference between the rate shown in the grids below for that level and the rates shown for the next level beneath it, provided that there is a Broker assigned to that level.
- c. In the Event that a Broker level does not exist within a specific hierarchy, that level's compensation shall be paid to the next highest level. The compensation paid to that next highest level will be calculated as the difference between the rate in the grids below for that level, and the rate for the next level beneath it to which a Broker is assigned. Supervising General Agent will be responsible for assigning Compensation Levels and hierarchies and communicating those Compensation Levels and hierarchies to Phoenix.

Phoenix Reflections Gold Bonus (a) (b) (c) (Issue State: AL, AZ, AR, CA, CO, DC, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, MI, MS, MT, NE, NH, NM, ND, NV, OH, OK, PA, RI, SC, SD, TN, TX, UT, VT, WV, WI and WY)				
Issue Age	Age 0 - 75	Age 76 - 80	Age 81 - 85	
GA	7.00%	5.00%	3.00%	
Agent+	6.50%	4.50%	2.50%	
Agent	6.00%	4.00%	2.00%	
Sub-Producer	0.00%	0.00%	0.00%	

	ons Gold Bonus (a) (b) (c) O, NJ, NC, OR, VA and WA)	)	
Issue Age	Age 0 - 75	Age 76 - 80	Age 81 - 85
GA	6.25%	5.00%	2.25%
Agent+	5.75%	4.50%	1.75%
Agent	5.25%	4.00%	1.25%
Sub-Producer	0.00%	0.00%	0.00%

#### **FOOTNOTES:**

- (a) Not all Phoenix Products are authorized for issuance in all Jurisdictions. PHL Variable Insurance Company (PHLVIC) is authorized for business in all jurisdictions except for New York, Maine and Puerto Rico. Phoenix Life Insurance Company (PLIC) is authorized only for business in New York, Maine and Puerto Rico. For business issued through PLIC, maximum compensation shall be paid in accordance with Applicable Law and New York Insurance Law.
- (b) A 100% charge back will occur upon a full or partial surrender of the contract within 6 months of issue. A 50% charge back will occur upon a full or partial surrender of the contract in months 7-12.
- (c) A 100% charge back will occur when the death benefit is paid upon the death of any Owner within 6 months of issue. A 50% chargeback will occur when the death benefit is paid upon the death of any Owner in months 7-12.

This Schedule and Footnotes form a part of the Phoenix Agreement ("Agreement") and is subject to all terms and conditions thereof. This Compensation Schedule may be unilaterally modified by Phoenix in whole or in part from time to time through standard Phoenix communication procedures and such modification shall have the same force and effect as if this schedule had been physically amended. Acknowledgement by Initial or Signature is not required for such modification. Notice and acceptance are confirmed upon submission of an application for a product subject to an applicable Compensation Schedule which forms part of the Agreement.

ACCEPTED AND AGREED TO BY DISTRIBUTOR:
Distance (OA
Print Name of GA
Print Name of Distributor (SGA)
D. (
Date

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For the Phoenix Product(s) below submitted through Phoenix Life Insurance Company and PHL Variable Insurance Company, total compensation paid on deposits will be paid to Broker and Contracted Representatives as follows:

- a. The Individual or Entity Receiving compensation under this Schedule shall be set in the hierarchy as the GA.
- b. Total Compensation paid to a specific level will be calculated as the difference between the rate shown in the grids below for that level and the rates shown for the next level beneath it, provided that there is a Broker assigned to that level.
- c. In the Event that a Broker level does not exist within a specific hierarchy, that level's compensation shall be paid to the next highest level. The compensation paid to that next highest level will be calculated as the difference between the rate in the grids below for that level, and the rate for the next level beneath it to which a Broker is assigned. Supervising General Agent will be responsible for assigning Compensation Levels and hierarchies and communicating those Compensation Levels and hierarchies to Phoenix.

	lect Gold Bonus (a) (e) (f) CA, CO, DC, FL, GA, HI, IA, ID, IL,		MT ND NE NH NM NV OH
	TX, UT, VT, WI, WV and WY)	114, 105, 101, EA, MA, MB, MI, MG, I	WIT, 14D, 14E, 14II, 14WI, 14V, OII,
Issue Age	Age 0 - 75	Age 76 - 80	Age 81 - 85
GA	7.25%	5.00%	3.00%
Agent+	6.75%	4.50%	2.50%
Agent	6.25%	4.00%	2.00%
Sub-Producer	0.00%	0.00%	0.00%
	lect Gold Bonus (a) (e) (f, NJ, NC, OR, VA and WA)	)	
Issue Age	Age 0 - 75	Age 76 - 80	Age 81 - 85
GA	7.25%	5.00%	2.50%
Agent+	6.75%	4.50%	2.00%
Agent	6.25%	4.00%	1.50%
Sub-Producer	0.00%	0.00%	0.00%
	I Income Annuity (a) (e) (t CA, CO, DC, GA, HI, ID, IL, KS, LA		o, TN, VT, WI, WV and WY)
Issue Age	Age 0 - 75	Age 76 - 80	Age 81 - 85
GA	7.25%	5.00%	3.00%
Agent+	6.75%	4.50%	2.50%
Agent	6.25%	4.00%	2.00%
Sub-Producer	0.00%	0.00%	0.00%
	I Income Annuity (a) (e) (t A, KY, MD, MS, MT, NV, NH, OH, C		
Issue Age	Age 0 - 75	Age 76 - 80	Age 81 - 85
ISSUE AYE			
GA	7.00%	4.75%	2.75%
	7.00% 6.50%	4.75% 4.25%	2.75% 2.25%
GA			
GA Agent+	6.50%	4.25%	2.25%
GA Agent+ Agent Sub-Producer  Phoenix Personal	6.50% 6.00%	4.25% 3.75% 0.00%	2.25% 1.75%
GA Agent+ Agent Sub-Producer  Phoenix Personal	6.50% 6.00% 0.00% I Income Annuity (a) (e) (f	4.25% 3.75% 0.00%	2.25% 1.75%
GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AK, MN, MO	6.50% 6.00% 0.00% I Income Annuity (a) (e) (i	4.25% 3.75% 0.00%	2.25% 1.75% 0.00%
GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AK, MN, MO Issue Age	6.50% 6.00% 0.00% I Income Annuity (a) (e) (to, NJ, NC, OR, VA and WA) Age 0 - 75	4.25% 3.75% 0.00% f) Age 76 - 80	2.25% 1.75% 0.00% Age 81 - 85
GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AK, MN, MO Issue Age GA	6.50% 6.00% 0.00% I Income Annuity (a) (e) (f 0, NJ, NC, OR, VA and WA) Age 0 - 75 7.00%	4.25% 3.75% 0.00% f) Age 76 - 80 5.00%	2.25% 1.75% 0.00% Age 81 - 85 2.00%
GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AK, MN, MO Issue Age GA Agent+	6.50% 6.00% 0.00% I Income Annuity (a) (e) (f 0, NJ, NC, OR, VA and WA) Age 0 - 75 7.00% 6.50%	4.25% 3.75% 0.00% f) Age 76 - 80 5.00% 4.50%	2.25% 1.75% 0.00% Age 81 - 85 2.00% 1.50%
GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AK, MN, MO Issue Age GA Agent+ Agent Sub-Producer  Phoenix Personal	6.50% 6.00% 0.00% I Income Annuity (a) (e) (to b), NJ, NC, OR, VA and WA) Age 0 - 75 7.00% 6.50% 6.00%	4.25% 3.75% 0.00% f) Age 76 - 80 5.00% 4.50% 4.00% 0.00%	2.25% 1.75% 0.00% Age 81 - 85 2.00% 1.50% 1.00% 0.00%
GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AK, MN, MO Issue Age GA Agent+ Agent Sub-Producer  Phoenix Personal	6.50% 6.00% 0.00% I Income Annuity (a) (e) (to b, NJ, NC, OR, VA and WA) Age 0 - 75 7.00% 6.50% 6.00% 0.00%	4.25% 3.75% 0.00% f) Age 76 - 80 5.00% 4.50% 4.00% 0.00%	2.25% 1.75% 0.00% Age 81 - 85 2.00% 1.50% 1.00% 0.00%
GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AK, MN, MO) Issue Age GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AL, AR, AZ,	6.50% 6.00% 0.00% I Income Annuity (a) (e) (i 0, NJ, NC, OR, VA and WA) Age 0 - 75 7.00% 6.50% 6.00% 0.00% I Protection Choice Annual (CA, CO, DC, GA, HI, ID, IL, KS, La	4.25% 3.75% 0.00%  f)  Age 76 - 80 5.00% 4.50% 4.00% 0.00%  uity (a) (e) (f) A, MA, MI, NE, ND, NM, RI, SC, SI	2.25% 1.75% 0.00% Age 81 - 85 2.00% 1.50% 1.00% 0.00%
GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AK, MN, MO Issue Age GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AL, AR, AZ, Issue Age	6.50% 6.00% 0.00% I Income Annuity (a) (e) (f 0, NJ, NC, OR, VA and WA) Age 0 - 75 7.00% 6.50% 6.00% 0.00% I Protection Choice Annual CA, CO, DC, GA, HI, ID, IL, KS, LA	4.25% 3.75% 0.00%  f)  Age 76 - 80 5.00% 4.50% 4.00% 0.00%  wity (a) (e) (f) A, MA, MI, NE, ND, NM, RI, SC, SI Age 76 - 80	2.25% 1.75% 0.00% Age 81 - 85 2.00% 1.50% 1.00% 0.00%
GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AK, MN, MO Issue Age GA Agent+ Agent Sub-Producer  Phoenix Personal (Issue State: AL, AR, AZ, Issue Age GA	6.50% 6.00% 0.00% I Income Annuity (a) (e) (to b), NJ, NC, OR, VA and WA) Age 0 - 75 7.00% 6.50% 6.00% 0.00% I Protection Choice Annual CA, CO, DC, GA, HI, ID, IL, KS, LA Age 0 - 75 7.25%	4.25% 3.75% 0.00%  f)  Age 76 - 80 5.00% 4.50% 4.00% 0.00%  wity (a) (e) (f) A, MA, MI, NE, ND, NM, RI, SC, SI Age 76 - 80 5.00%	2.25% 1.75% 0.00% Age 81 - 85 2.00% 1.50% 1.00% 0.00%

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	al Protection Choice Anr N, IA, KY, MD, MS, MT, NV, NH, OH		
Issue Age	Age 0 - 75	Age 76 - 80	Age 81 - 85
GA	7.00%	4.75%	2.75%
Agent+ Agent	6.50% 6.00%	4.25% 3.75%	2.25% 1.75%
Sub-Producer	0.00%	0.00%	0.00%
(Issue State: AK, MN, N	al Protection Choice Ann		A
Issue Age	Age 0 - 75	Age 76 - 80	Age 81 - 85

(Issue State: AK, MN, MO, NJ, NC, OR, VA and WA)				
Age 0 - 75	Age 76 - 80	Age 81 - 85		
7.00%	5.00%	2.00%		
6.50%	4.50%	1.50%		
6.00%	4.00%	1.00%		
0.00%	0.00%	0.00%		
	Age 0 - 75 7.00% 6.50% 6.00%	Age 0 - 75 Age 76 - 80  7.00% 5.00%  6.50% 4.50%  6.00% 4.00%		

Phoenix Edge – SPI	<b>A</b> (a)	
Policy Option: A, B, C	, D, G, J	
Issue Age	Age 0 - 74	Age 75 - 90
GA	3.00%	1.50%
Agent+	2.50%	1.25%
Agent	2.00%	1.00%
Sub-Producer	0.00%	0.00%
Policy Option: E – anr	nuity for a specified period	
Period Certain	Greater than or equal to 10 years	Less than 10 years
GA	3.00%	1.50%
Agent+	2.50%	1.25%
Agent	2.00%	1.00%
Sub-Producer	0.00%	0.00%

Phoenix Select Plus Fixed Annuity (a) (b) (c) (d)					
Issue Ages 0 - 80					
Guarantee Period	3 Year	4 Year	5 Year	7 Year	10 Year
GA	1.25%	1.75%	3.50%	3.50%	3.50%
Agent+	1.063%	1.563%	3.25%	3.25%	3.25%
Agent	0.25%	0.75%	2.50%	2.50%	2.50%
Sub-Producer	0.00%	0.00%	0.00%	0.00%	0.00%
Issue Ages 81 - 90					
Guarantee Period	3 Year	4 Year	5 Year	7 Year	10 Year
GA	0.75%	1.00%	2.00%	2.00%	2.00%
Agent+	0.688%	0.938%	1.938%	1.938%	1.938%
Agent	0.625%	0.875%	1.00%	1.00%	1.00%
Sub-Producer	0.00%	0.00%	0.00%	0.00%	0.00%

#### **FOOTNOTES:**

- (a) Not all Phoenix Products are authorized for issuance in all Jurisdictions. PHL Variable Insurance Company (PHLVIC) is authorized for business in all jurisdictions except for New York, Maine and Puerto Rico. Phoenix Life Insurance Company (PLIC) is authorized only for business in New York, Maine and Puerto Rico. For business issued through PLIC, Maximum compensation shall be paid in accordance with Applicable Law and New York Insurance Law.
- (b) A renewal commission will be paid at the beginning of the second 3, 4 or 5 Year Guarantee Periods only. The renewal commission percentage will be applied to the then current contract value.
  (c) A 100% charge back will occur upon a full surrender of the contract within 6 months of issue.
  (d) If the account is surrendered within the 30 day renewal period then the producer will receive a 100% charge back of the account is surrendered within the original powered tip the first guarantee period will not be charged back at the renewal period will not be charged back.
- of only the renewal compensation. The original payment in the first guarantee period will not be charged back at this time
- (e) A 100% charge back will occur upon a full or partial surrender of the contract within 6 months of issue. A 50% charge back will occur upon a full or partial surrender of the contract in months 7-12.

  A 100% charge back will occur when the death benefit is paid upon the death of any Owner within 6 months of
- issue. A 50% chargeback will occur when the death benefit is paid upon the death of any Owner in months 7-12.

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ACCEPTED AND AGREED TO BY DISTRIBUTOR:
Print Name of GA
Print Name of Distributor (SGA)
Date

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This BROKER AGREEMENT ("Agreement") is made and entered into as of the execution date set forth below by and between PHOENIX LIFE INSURANCE COMPANY ("PLIC"), an insurance company organized and existing under the laws of the State of New York and PHL VARIABLE INSURANCE COMPANY ("PHLVIC"), an insurance company organized and existing under the laws of the State of Connecticut, and the person or entity below designated as the Broker ("Broker") conducting business through the person or entity designated on the compensation schedule designated as the Supervising General Agent ("SGA").

s contract includes the following terms and condi	tions:		
Broker Agreement		OL4588	(7-2011)
Print Name of Broker			
Ву:	Address:		
Title:			
Social Security No.: Or Taxpayer ID No.	_ Date:		
Note: This contract is not valid until	•	ecutive officer of	Phoenix.
To be completed by Phoenix Home Office On THIS CONTRACT IS EXECUTED THE	-	,	
PHOENIX LIFE INSURANCE COMPANY	,	LE INSURANCE	
Ву:	Ву:		
Title:			

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Accepted and agreed to by individual or officer of entity receivi	ng Broker agreement:
Print Name of Broker	_
Signature:	_ Address:
Title:	
Social Security No.:Or Taxpayer ID No.	_ Date:
Note: This contract is not valid until endorsed by an executive	officer of Phoenix.
To be completed by Phoenix Home Office Only:	
THIS CONTRACT IS EXECUTED THE day of	·
PHOENIX LIFE INSURANCE COMPANY	PHL VARIABLE INSURANCE COMPANY
By:	Ву:
Title:	Title:

#### **Broker Agreement (For GA+, GA, Agent+ and Agent)**

#### **RECITALS**

**WHEREAS**, PLIC and PHLVIC (collectively, "Phoenix") are insurance companies that may market, sell and administer life insurance, health insurance and annuity products;

**WHEREAS**, Broker sells insurance products through, the "Supervising General Agent ("SGA"), and may personally sell insurance products, and perform various functions in connection with the sale of insurance products through the SGA;

**WHEREAS**, Broker wishes to sell certain Phoenix insurance and annuity products ("Phoenix Products"), and Phoenix wishes to authorize Broker to offer and sell Phoenix Products and perform the functions with respect to the Phoenix Products set forth in this Agreement.

**NOW THEREFORE**, in consideration of the mutual covenants and agreements set forth herein, the parties hereto agree as follows:

### ARTICLE I DEFINITIONS

Section 1.1 The following terms, when used in this Agreement, shall have the meanings set forth in this Article. Other terms may be defined throughout this Agreement. Definitions shall be deemed to refer to the singular or plural, as the context requires.

- (a) "Applicable Law" means any law (including common law), order, ordinance, writ, statute, treaty, rule or regulation of a federal, state or local domestic, foreign or supranational governmental, regulatory or self-regulatory authority, agency, court, tribunal, commission or other governmental, regulatory or self-regulatory entity and includes, but is not limited to, state insurance laws and regulations, the Gramm-Leach-Bliley Act and other federal and state consumer privacy laws and regulations, and the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and related federal regulations.
- (b) "Broker" means any Independent Producer or entity transacting business through the SGA.
- (c) "Business Day" means any day other than a Saturday, Sunday, federal legal holiday or other holiday, as determined by Phoenix.
- (d) "Customer Information" means information in electronic, paper or any other form that Broker or its Representatives obtained, had access to or created in connection with its obligations under this Agreement regarding individuals who applied for or purchased Phoenix Products. Customer Information includes Nonpublic Personal Information, as defined below in paragraph (f), and Protected Health Information, as defined in paragraph (h). Customer Information may also include, but is not limited to, information such as the individual's name, address, telephone number, social security number, as well as the fact that the individual has applied for, is insured under, or had purchased a Phoenix product. Customer Information does not, however, include information that is (1) generally available in the public domain and is derived or received from such public sources by Broker (2) received, obtained, developed or created by the Broker independently from the performance of its obligations under this Agreement; (3) disclosed to the Broker by a third party, provided such disclosure was made to Broker without any violation of an independent obligation of confidentiality or Applicable Law of which the Broker is aware.
- (e) "Marks" has the meaning ascribed to such term in Section 10.2.

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- (f) "Phoenix Products" means the Phoenix insurance products identified in Schedule 3.1.
- (g) "Nonpublic Personal Information" means financial or health related information by which a financial institution's consumers and customers are individually identifiable, including but not limited to nonpublic personal information as defined by Title V of the Gramm-Leach-Biley Act and regulations adopted pursuant to that Act.
- (h) "Parties" means Broker, SGA and Phoenix.
- (i) "Protected Health Information" or "PHI" refers to information related to individuals who have applied for, have purchased or are insured under Phoenix Products that are considered to be health plans subject to HIPPA, such as Phoenix's long-term care insurance policies and riders, for the purposes of this Agreement and, consistent with regulations issued pursuant to HIPAA. PHI is defined as individually identifiable information that is transmitted or maintained in any medium and related to: the past. present or future physical or mental health or condition of an individual; the provision of health care to an individual; or future payment for the provision of health care to the individual. This definition of PHI includes demographic information about the individual, including, but not limited to, names, geographic subdivisions smaller than a state (including but not limited to street addresses and ZIP codes); all elements of dates (except year) for dates directly related to an individual, including but not limited to birth date; telephone numbers; fax numbers; electronic mail (E-mail) addresses; Social Security numbers; medical record numbers; health plan beneficiary numbers; account numbers; certificate/license numbers; vehicle identifiers and serial numbers, including license plate numbers; device identifiers and serial numbers; Web Universal Resource Locators (URL's); Internet Protocol (IP) address numbers; biometric identifiers; including finger and voice prints; full face photographic images and any comparable images; and any other unique identifying number, characteristic, or code.
- (j) "Representative" means any officer, director, employee, affiliate, subsidiary, subproducer, agent of a Party, and additionally, the Broker.

## ARTICLE II OBLIGATIONS OF BROKER

- Section 2.1 <u>Licensing</u>. Broker shall offer Phoenix Products only in those states where it has valid licenses (to the extent licensing is required) at the time of solicitation and sale, has completed legally required educational requirements, if any, and is otherwise in good standing with each state agency that regulates the sale of the Phoenix Products. Broker shall take reasonable steps to ensure that Broker offers Phoenix Products only in each jurisdiction where Broker has all required licenses at the time of solicitation and sale, has completed legally required educational requirements, if any, and is otherwise in good standing with each state agency that regulates the sale of the Phoenix Products.
- Section 2.2 <u>Phoenix Materials</u>. To the extent that Broker uses brochures, other promotional materials and literature, and training material in connection with marketing or servicing Phoenix Products, or that mention Phoenix, its products or services in any way ("Phoenix Materials"), such materials shall only be used with the prior written approval of Phoenix. Similarly, Broker shall not use any information related to Phoenix or Phoenix Products on any Website without the prior written consent of Phoenix. Any requests for written approval of materials for use by Broker shall be submitted in writing by the SGA to Phoenix.
- Section 2.3 <u>Disclosure of Relationship with Phoenix and Disclosure of Compensation</u>. If and as required by Applicable Law, Broker must disclose in writing to each applicant for a Phoenix Product, Broker's relationship with Phoenix and the compensation, and anything of value, Broker receives from Phoenix for the services performed under this or any other Agreement. Phoenix reserves the right to

disclose to its purchasers of Phoenix Products, and potential purchasers of Phoenix products, details regarding compensation, and anything of value, it, and any Phoenix affiliate, may pay to Broker, or any of their respective affiliates, under this Agreement and any other agreement.

- Section 2.4 <u>Suitability</u>. Broker shall insure that each sale of Phoenix Products covered by this Agreement which is proposed or made directly by the Broker is appropriate for and suitable to the needs of the insured and the person or entity to whom Broker made the sale, at the time the sale is made, and suitable in accordance with Applicable Law governing suitability of insurance products. Prior to presentation of an application for a Phoenix Product to an individual, Broker shall deliver to the applicant any and all notices or other written documents required, either by Applicable Law or by Phoenix, for delivery at or prior to the time of application, including, without limitation, any legally and Phoenix required suitability forms and any legally-required shoppers' or buyers' guide. The knowledge of or consent to the sale by the insured or the person or entity to which the Broker made the sale is not evidence of suitability.
- Section 2.5 Replacement. Broker shall not engage in the systematic replacement of any insurance products, including the replacement of Phoenix Products. Consistent with Applicable Law, Broker shall make necessary inquiries to each applicant for a Phoenix Product as to any insurance already in effect for the applicant and, upon determination that a prospective sale involves the replacement of existing coverage, Broker shall furnish the applicant with and effect proper execution and retention of any replacement notices and information as required by Applicable Law.
- Section 2.6 <u>Marketing and Underwriting</u>. Broker shall comply with all marketing and underwriting guidelines of Phoenix applicable to the Phoenix Products. Broker acknowledges, as stated in Article V of this Agreement, that Phoenix will make all underwriting decisions with respect to Phoenix Products.
- Section 2.7 <u>Transmission of Applications and Purchase Payments</u>. Broke shall transmit promptly to Phoenix (and in no event later than five (5) Business Days of receipt by the Broker), all applications and any applicable initial purchase payments or premiums for Phoenix Products. Broker shall not collect any payments other than initial purchase payments or premiums. Broker shall only collect payments in a form as directed by Phoenix.
- Section 2.8 <u>Premium Discounts and Rebating</u>. Broker shall not discount premiums, except with the prior written approval from Phoenix, or engage in rebating in connection with the sale of a Phoenix Product.
- Section 2.9 <u>Contract Delivery</u>. Broker shall deliver newly issued contract to the contract owner in accordance with Phoenix's published guidelines. Broker shall have each contract owner and insured sign a delivery receipt (Policy Acceptance Form) consistent with Phoenix's requirements.
- Section 2.10 <u>Ethical/Professional Behavior; Compliance</u>. In the conduct of its business and in the performance of its obligations under this Agreement, Broker shall comply with all Applicable Laws and polices and procedures established by Phoenix, as may be amended from time to time and communicated to the SGA.
- Section 2.11 <u>Policyholder Complaint Handling</u>. Upon receipt of any written or oral complaint from a policyholder, Broker will immediately advise the SGA and Phoenix of the complaint. Broker agrees to fully cooperate with Phoenix in its investigation of the matter. This cooperation shall include, but not be limited to, responding to any requests for information, providing any needed statements and supplying copies of files on the matter that is the subject of the complaint. Broker has no authority to settle or resolve the complaint involving a Phoenix Product.
- Section 2.12 Notification of Any Examination, Investigation or Litigation. Broker will immediately notify the SGA and the General Counsel of Phoenix of any investigations or examinations commenced by any regulatory authorities to any aspect of Broker's marketing and sales practices. Broker further agrees to immediately notify the SGA and the Phoenix General Counsel of any pending or threatened litigation which relates to Broker sales practices involving the sales of any Phoenix products.

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Section 2.13 <u>Insurable Interest</u>. Broker shall not directly or indirectly participate in a practice or plan to initiate a life insurance policy for the ultimate benefit of a third party who, at the time the life insurance policy is originated, has no insurable interest in the insured, the insured's consent to or knowledge of the insurance coverage notwithstanding.

### ARTICLE III COMPENSATION

- Section 3.1 <u>Broker Compensation</u>. Except as provided in Sections 3.4 and 3.7 of this Agreement, Phoenix shall pay compensation as provided in Compensation Schedule 3.1 attached hereto and incorporated herein. Phoenix shall pay the compensation on payments received by Phoenix for contracts which are produced in accordance with this Agreement and which are delivered to the proposed contract owner. Phoenix shall not pay compensation under this Agreement to the Broker unless the Broker is legally authorized to receive it.
- Section 3.2 <u>Expenses</u>. The Broker is responsible for all expenses incurred by the Broker, except as may be agreed to in writing by Phoenix prior to the Broker incurring such expenses. Additionally, Phoenix shall, at its expense, provide its standard advertising and promotional material to the Broker when deemed appropriate by Phoenix.
- Section 3.3 <u>Vesting.</u> Except as provided in Section 3.1, Compensation Schedule 3.1, and in the case of a termination of this Agreement for cause, commissions that are vested will be paid whether or not this Agreement has been terminated at the time the premium is paid on which the commission is based. The vested commission payable on any product is determined from the Compensation Schedule 3.1 in force at the time the first year premium payment was made. This commission as earned in accordance with this contract, will be payable to Broker, or, if Broker is an individual and is deceased, to Broker's executor or administrator. If this Agreement is terminated for cause by Phoenix, no further commissions or compensation of any kind will be payable to Broker.
- Section 3.4 <u>Compensation Changes.</u> Phoenix reserves the right in its sole discretion to alter or amend the compensation payable to Broker under this Agreement and any such change will be effective for compensation payable on or after the effective date of such change. Phoenix shall give the SGA thirty (30) days prior written notice and notify the SGA of such change by any means deemed appropriate and reasonable by Phoenix.
- Section 3.5 Repayment of Commissions. Except as otherwise provided in Compensation Schedule 3.1, In the event of a chargeback of commissions, any compensation paid by Phoenix to Broker (whether or not a portion of such compensation is paid by the Broker to a Sub-Producer) shall be promptly repaid to Phoenix by Broker. Broker shall reasonably cooperate with and assist Phoenix in the recovery of any such compensation. Repayments of commissions are required in the following instances:
  - (a) Refund of Premium Should Phoenix for any reason refund or return any amount of any premium payment made on a policy or contract, including, but not limited to, any premiums under any Free Look Provision, any compensation thereon paid by Phoenix to Broker shall be promptly repaid to Phoenix by Broker. Broker shall also refund any advanced commissions or other compensation which became unearned because of non-payment of premiums. In addition, Broker shall promptly repay to Phoenix the amount of any other charge back of compensation in connection with the Products that have been issued pursuant to this Agreement in accordance with Section 3.1. If Phoenix waives a premium for any reason, Broker shall not be entitled to compensation on such waived premium.
  - (b) Reduction or Modification If, before the end of the second policy year, the policy is reduced in amount or is divided into two or more policies so that one or more policies are written on which the rate of the first year commissions in accordance with the standard commission schedule would have been less than was actually paid thereunder, then the excess first year commission, renewal commissions or any other compensation over the respective amounts due on said changed policy or policies shall be returned to Phoenix.

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- (c) Termination under Policy Rider If a policy sold by Broker is lapsed, surrendered, canceled or otherwise terminated by the policyholder by exercising a right given the policyholder by the terms of any rider to the policy, all compensation paid on the policy shall be returned to Phoenix.
- (d) Surrender, Death or Termination in the First Year If during the first policy year the annuity policy is terminated by reason of death, free look or total surrender, all compensation paid on the policy shall be returned to Phoenix. If during the first policy year of the annuity policy there is a partial surrender in excess of any penalty free surrender amount, the compensation on that excess amount shall be returned to the Company.
- Section 3.6 Phoenix's Right to Offset. In calculating the amount of compensation payable, Phoenix or any of its affiliates may at any time offset against any compensation payable to Broker or its successors or assigns, any indebtedness however or wherever incurred due from Broker. Nothing contained herein shall be construed as giving Broker the right to incur any indebtedness on behalf of Phoenix. Phoenix shall have, and is hereby granted, a first lien on any and all compensation payable under this Agreement as security for the payment of any and all remaining indebtedness of Broker to Phoenix arising under this Agreement and not offset as provided herein. The right of Broker to receive any compensation provided by this Agreement shall be subordinate to the right of Phoenix or any of its affiliates to offset such compensation against any such indebtedness of the Broker to Phoenix or any of its affiliates.
- Section 3.7 Replacement Compensation. If Broker replaces an existing Phoenix Product in whole or in part, Schedule 3.1 is inapplicable and Phoenix, in its sole discretion, shall determine what, if any, commissions shall be payable in accordance with Phoenix's procedures in effect at the time of such replacement.
- Section 3.8 <u>Potential Conflict with Other Agreements</u>. Compensation Schedule 3.1 hereto sets forth the compensation that shall be payable for the sale of Phoenix Products under this Agreement. Notwithstanding any written agreement between the Parties to the contrary, the maximum compensation rates payable to Brokers for Phoenix Products under this Agreement shall be the rates set forth in Compensation Schedule 3.1 hereto. If Phoenix pays higher compensation to a Broker than the compensation set forth in Compensation Schedule 3.1 for business written under this Agreement, then Broker shall be obligated to reimburse Phoenix for such payment.

## ARTICLE IV LIMITATIONS ON AUTHORITY

- Section 4.1 The authority of the Broker is limited to the authority expressly given in this Agreement. In addition to any specific limitations on Broker's authority found elsewhere in this Agreement, Broker acknowledges that it does not have the authority to perform any of the following acts or to commit Phoenix to perform any of the following acts:
  - (a) To waive, modify, or change any terms, rates, conditions, or limitations of any application or contract;
  - (b) To approve evidence of insurability or bind or commit Phoenix on any risk in any manner, with the exception of providing the customer with a conditional receipt when the appropriate premium is paid with the application;
  - (c) To collect or receive any payments after the initial purchase payment;
  - (d) To extend the time for any payment or reinstate any coverage terminated;
  - (e) To accept liability for or to adjust or settle any claims; or

(f) To enter into or appear in any legal proceedings as a representative of Phoenix.

### ARTICLE V RESERVATION OF RIGHTS BY PHOENIX

- Section 5.1 Phoenix reserves, without limitation, the right to:
  - (a) In its sole discretion, determine whether or not to appoint Broker;
  - (b) Conduct a background check on Broker at any time in compliance with provisions of state and federal law;
  - (c) Review, at any time, insurance department licenses issued to the SGA and any Broker.
  - (d) Terminate the appointment of Broker;
  - (e) Make all underwriting decisions with respect to the Phoenix Products;
  - (f) Decline any application for insurance submitted by Broker;
  - (g) Discontinue any form of contract in any or all jurisdictions in which Phoenix does business;
  - (h) Resume the use of form of any contract at any time; and
  - (i) Refuse to accept any applications received for any discontinued contract form(s) after the effective date of discontinuance, which will require Broker to return promptly any payment collected on that application(s) to the applicant(s).

### ARTICLE VI CUSTOMER INFORMATION AND PROTECTED HEALTH INFORMATION

- Section 6.1 <u>Customer Information</u>. Broker shall treat Customer Information as confidential as required by Applicable Law and by Phoenix 's privacy notices and in accordance with Phoenix policies and procedures. Broker shall also take reasonable and appropriate steps to establish and implement administrative, physical and technical procedures to ensure the confidentiality, security and integrity of Customer Information in accordance with Applicable Law. Broker further agrees to comply with Phoenix terms of use, policies and procedures with respect to use of Phoenix electronic systems and databases providing access to Customer Information by Broker and shall promptly report to Phoenix any breach of security related to such systems and databases of which it becomes aware. Broker may use Customer Information only for the purpose of fulfilling its obligations under the Agreement. Broker shall not disclose or otherwise make accessible Customer Information to anyone other than to the individual to whom the information related (or to his or her legally authorized representative) or to other persons pursuant to a valid authorization signed by the individual to whom the information relates (or by his or her legally authorized representative), except as required for Broker to fulfill its obligations under this Agreement, as otherwise directed by Phoenix, or as expressly required by Applicable Law.
- Section 6.2 <u>Protected Health Information ("PHI")</u>. In order to comply with HIPAA requirements, Broker agrees with respect to any PHI received, obtained or created by Broker, or disclosed or made accessible to Broker, that Broker: (a) shall not use or disclose PHI except to provide services pursuant to this Agreement and consistent with Applicable Law; (b) shall limit the use of, access to and disclosure of PHI to the minimum required to perform services or by Applicable Law; (c) shall use appropriate safeguards to prevent use or disclosure of PHI except as permitted by this Agreement; (d) shall promptly report to Phoenix any use or disclosure of Phoenix PHI not permitted by this Agreement of which it becomes aware; (e) shall take reasonable steps to mitigate any harmful effect of any use or disclosure of PHI by Broker in violation of the terms of this Agreement or Applicable Law; (f) shall, within fifteen (15)

days of Phoenix's request, provide to Phoenix any PHI or information relating to PHI as deemed necessary by Phoenix to provide individuals with access to, amendment of, and an accounting of disclosures of their PHI, and to incorporate any amendments of the PHI as requested by Phoenix; (g) shall make its internal practices, books and records relating to its use or disclosure of PHI available to the Secretary of the United States Department of Health and Human Services at his/her request to determine Phoenix's compliance with Applicable Law; (h) agrees that upon termination of this Agreement it will, if feasible, return to Phoenix or destroy all PHI it maintains in any form and retain no copies, and if such return or destruction is not feasible, to extend the protections of this Agreement to the PHI beyond the termination of this Agreement and for as long as Broker has PHI, and further agrees that any further use or disclosure of the PHI will be solely for the purposes that make return or destruction infeasible. Destruction without retention of copies is not deemed feasible if prohibited by the terms of this Agreement or by Applicable Law, including record retention requirements under state insurance laws. With respect to PHI received made accessible, maintained or transmitted electronically in the performance of its obligations under this Agreement, Broker further agrees that it shall implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability or any such electronic PHI;

Section 6.3 <u>Privacy Notices and Authorizations</u>. Broker shall provide to prospective customers who apply for or purchase Phoenix products Phoenix privacy notices as required by Applicable Laws and by Phoenix. Broker shall obtain signed authorizations from customers and prospective customers who apply for Phoenix products, as required by Phoenix, and provides upon request of such customers and prospective customers, copies of their signed authorizations as required by Applicable Law and Phoenix policy. In the event that a customer or prospective customer has signed a Phoenix authorization and subsequently informs Broker that he or she is revoking that authorization, Broker shall promptly inform Phoenix in writing of such revocation.

### ARTICLE VII CONFIDENTIALITY

- Section 7.1 <u>Confidential Information</u>. "Confidential Information" means, without limitation, (a) statistical, premium rate and other information that is identified by Phoenix as commercially valuable, confidential, proprietary or a trade secret, including but not limited to information regarding Phoenix's systems and rating methodology; and (b) any information identified in writing by a Party as confidential at the time the information is divulged.
- Section 7.2 <u>Treatment of Confidential Information</u>. The parties each shall keep confidential all Confidential Information of the other. Without limiting the generality of the foregoing, neither Party will disclose any Confidential Information to any third party without the prior written consent of the other Party; provided, however, that each Party may disclose Confidential Information (a) to those of its Representatives who have a need to know the Confidential Information in the ordinary course of business and who are informed of the confidential nature of the Confidential Information, and (b) as and to the extent required by Applicable Law or by legal process or requested by an insurance regulatory or administrative body. However, in the event that clause (b) of the preceding sentence is applicable, the Party required or requested to disclose Confidential Information shall give prompt written notice thereof to the other Party and shall reasonably cooperate in the other Party's efforts to obtain an appropriate remedy to prevent or limit such disclosure. It is understood by Phoenix and the SGA that this Section 7.2 shall not prevent Broker from quoting Phoenix premium rates in the ordinary course of business.
- Section 7.3 Return of Confidential Information. Promptly upon the termination of this Agreement or the request of the providing party, the receiving Party shall return to the providing party all Confidential Information furnished by the providing Party or its Representatives. Neither the receiving Party nor any of its Representatives shall make any copies in any form of any documents containing Confidential Information of the providing Party without the prior written consent of any officer of the providing party, except such copies as needed to be made in the ordinary course of business by Phoenix or Broker to fulfill their respective obligations under this Agreement.

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Section 7.4 <u>Provisions Not Applicable</u>. The Parties each agree that any information which was previously disclosed by the other without restriction or which has otherwise become generally available to the public through authorized disclosure is not Confidential Information. Notwithstanding anything herein to the contrary, Confidential Information does not include any information, written or oral, which (a) at the time of disclosure or thereafter is generally available to and known by the public (other than as a result of a disclosure in violation of this Agreement), (b) has been independently acquired or developed by the receiving Party without violating any of the obligations under this Agreement, or (c) was made available to the receiving Party on a non-confidential basis from a source other than the disclosing Party, provided that such source is not and was not bound by an obligation of confidentiality, and provided further that disclosure of such information by the receiving Party without prior knowledge that the source was bound by an obligation of confidentiality is not a breach of this Agreement.

Section 7.5 <u>Damages</u>. The Parties each agree that (a) money damages may not be a sufficient remedy for breach of this Article VII, (b) the Party aggrieved by any such breach may be entitled to specific performance and injunctive and other equitable relief with respect to such breach, (c) such remedies shall not be deemed to be the exclusive remedies for any such breach but will be in addition to all other remedies available at law or in equity, and (d) in the event of litigation relating to this Article VII, if a court of competent jurisdiction determines in a final non-appealable order that either Phoenix or Broker or any of their respective Representatives has breached this Article VII, then the Party that is found (or whose Representative is found) to have committed such breach shall be liable for reasonable legal fees incurred by the aggrieved Party or its affiliates in connection with such litigation including, without limitation, any appeals.

### ARTICLE VIII INDEMNIFICATION AND INSURANCE

Section 8.1. <u>Indemnification</u>. Each Party shall hold harmless, defend, exonerate and indemnify each other Party to this Agreement for any and all losses, claims, judgments, fines, penalties, damages, or liabilities (or any actions or threatened actions in respect of any of the foregoing) the other Party suffers that results from the actions of the indemnifying Party or its Representative with respect to its/their obligations under this Agreement, or breach of any representation, warranty, covenant, condition or duty contained in this Agreement or violation of Applicable Law with respect to its services required under this Agreement.

Section 8.2. Notice of Claim. After receipt of notice of the commencement of, or threat of, any claim, action, or proceeding by a third-party (a "Third-Party Action") by a Party that believes it is entitled to indemnification under this Article VIII (the "Indemnified Party"), the Indemnified Party shall notify the Party obligated to provide indemnification under this Article VIII (the "Indemnifying Party") in writing of the commencement thereof as soon as practicable thereafter, provided that the omission to so notify the Indemnifying Party shall not relieve it from any liability under this Article VIII, except to the extent that the Indemnifying Party demonstrates that the defense of such Third-Party Action is materially prejudiced by the failure to give timely notice. Such notice shall describe the claim in reasonable detail.

#### Section 8.3. Defense, Settlement and Subrogation.

- (a) The Indemnifying Party shall have the right to assume control of the defense of such Third-Party Action and shall retain counsel reasonably satisfactory to the Indemnified Party to represent the Indemnified Party and shall pay the reasonable fees and disbursements of such counsel related to such Third-Party Action. The Indemnified Party shall cooperate and provide such assistance as the Indemnifying Party reasonably may request in connection with the Indemnifying Party's defense and shall be entitled to recover from the Indemnifying Party the reasonable out-of-pocket costs of providing such assistance (including reasonable fees of any counsel retained by the Indemnified Party with the consent of the Indemnifying Party shall inform the Indemnified Party on a regular basis of the status of any Third-Party Action and the Indemnifying Party's defense thereof.
- (b) In any such Third-Party Action, the Indemnified Party may, but shall not be obligated to, participate in the defense of any Third-Party Action, at its own expense and using counsel of

- its own choosing, but the Indemnifying Party shall be entitled to control the defense thereof unless the Indemnified Party has relieved the Indemnifying Party from liability with respect to the particular Third-Party Action.
- (c) If notice is given to the Indemnifying Party of the commencement of any Third-Party Action hereunder and the Indemnifying Party does not, either (i) within ten (10) Business Days after the receipt of such notice, give notice to the Indemnified Party of its election to assume the defense of such Third-Party Action, or (ii) give notice to the Indemnified Party that it rejects the claim for indemnification pursuant to Section 8.5, herein, the Indemnified Party shall have the right, at its option and at the Indemnifying Party's expense, to defend such Third-Party Action in a manner that the Indemnified Party deems appropriate. In such a case the Indemnified Party shall not consent to the settlement, compromise or entry of judgment with respect to the Third-Party Action without prior written notice to, consultation with, and written consent of the Indemnifying Party, which consent shall not be unreasonably withheld.
- (d) In any Third Party Action, the defense of which is controlled by the Indemnifying Party: (i) the Indemnifying Party shall not, without the Indemnified Party's prior written consent, compromise or settle such Third Party Action, if (1) such compromise or settlement would impose an injunction or other equitable relief upon the Indemnified Party or (2) such compromise or settlement does not include the Third-Party's release of the Indemnified Party from all liability relating to such Third Party Action; and (ii) the Indemnified Party shall not compromise or settle such Third Party Action without the prior written consent of the Indemnifying Part, which consent shall not be unreasonably withheld, provided that, if the Indemnified Party desires to compromise or settle such claim, suit or proceeding and the Indemnifying Party reasonably refuses to consent to such compromise or settlement, the Indemnified Party may enter into a compromise or settlement but shall be solely responsible for the cost of any compromise or settlement amount.
- Section 8.4. <u>Claim Not Involving Third-Party Action</u>. A claim for indemnification by a Party hereunder for any matter not involving a Third-Party Action may be asserted by notice to another Party.
- Section 8.5. <u>Notice of Rejection of Claim</u>. Notwithstanding anything within this Article VIII to the contrary, a Party who has received a notice of claim for indemnification under this Article VIII, may notify the Party asserting such claim for indemnification that it rejects this claim. Such notice rejecting a claim for indemnification must be given by the rejecting Party within ten (10) business days of its receipt of the notice of claim and shall describe the basis for the rejection of the claim in reasonable detail.
- Section 8.6. <u>Errors and Omissions Coverage</u>. Broker shall maintain errors and omissions liability insurance during the term of this Agreement in the minimum coverage amount of one million dollars (\$1,000,000) per occurrence. Evidence of coverage shall be provided to Phoenix when requested, and Phoenix reserves the right to decide that errors and omissions liability insurance does not satisfy the requirements of this Section 8.6 on the basis that the carrier or the terms of the coverage is unacceptable to Phoenix.

### ARTICLE IX TERMINATION

Section 9.1. <u>Termination</u>. This Agreement shall terminate, with or without cause, whenever either Broker or Phoenix gives prior written notice to the other specifying the date of termination. The Agreement shall terminate automatically without notice if (a) either Phoenix or Broker ceases to exist or becomes bankrupt or insolvent; (b) it is voluntarily or involuntarily assigned by Broker without Phoenix's prior written consent; or (c) as to any jurisdiction, if Broker or Phoenix no longer have the licenses required to perform all of Broker's or Phoenix's respective duties under this Agreement in the applicable jurisdiction. With respect to these terms, the Broker is obligated to immediately inform Phoenix of such termination.

Section 9.2. <u>Return of Property and Repayment of Commissions Owed</u>. After termination, the Broker shall promptly return all property (such as rate information, including rating disks, supplies forms, books,

advertising, etc.) that Phoenix has given Broker. Phoenix shall pay commissions to Broker to the extent provided by Compensation Schedule 3.1.

Section 9.3. <u>Survival of Provisions</u>. In addition to such other provisions within this Agreement which, by their terms, survive the termination of this Agreement. In the event this Agreement terminates, the following provisions shall continue in force for a period of six (6) years, notwithstanding such termination: Articles VII, VIII, and Sections 2.5, 3.5, 3.6, 10.5, 10.6, 10.7, 10.9, 10.11, 10.12, 10.13 and 10.14.

### ARTICLE X GENERAL PROVISIONS

Section 10.1. <u>Licenses and Approvals</u>. Broker represents and warrants that it has obtained all approvals, licenses, authorizations, orders or consents that are necessary to enter into this Agreement and to perform its duties hereunder.

Section 10.2. <u>Trademarks</u>. Neither Party may use the other Party's trademarks, service marks, trade names, logos, or other commercial or product designations (collectively, "Marks") for any purpose whatsoever without the prior written consent of the other Party. Nothing in this Agreement shall be construed as prior written consent to permit (i) any Party to use the Marks of the other Party, or (ii) any other individual or entity to use the Marks of any Party.

Section 10.3. <u>Assignment</u>. Broker may assign all its rights and obligations under this Agreement only if Broker first obtains Phoenix's written consent, which consent shall not be unreasonably withheld. Phoenix may assign its rights and obligations under this Agreement at any time and without Broker's consent.

Section 10.4. Entire Agreement; Modification. This agreement does not replace or supersede any other agreement between Broker and Phoenix. Any Obligation to Phoenix incurred by Broker under a prior agreement shall continue to exist subject to the terms of such prior agreement. In the case of multiple agreements between Broker and Phoenix, Broker shall identify which agreement is to be used in the sale and service of a Phoenix policy in accordance with Phoenix's applicable New Business forms and procedures. This Agreement is valid only when it is signed or endorsed by an authorized officer of Phoenix. This entire Agreement, including Compensation Schedule 3.1 may, from time to time, be modified unilaterally by Phoenix in whole or in part, through standard Company communication procedures. Standard Company communication procedures shall include any means of communication deemed appropriate and reasonable by Phoenix. The SGA shall notify its Brokers of any such amendment or modification affecting the Brokers, including any amendments to Compensation Schedule 3.1. Such amendments or modifications shall become effective on the effective date set forth in Phoenix's communication.

Section 10.5. Right to Examination, Review and Audit. Subject to the provision of this Agreement regarding Confidential Information and upon reasonable notice given, Broker shall make available to Phoenix for examination, review and/or audit its files books and records pertaining to its obligations under this Agreement and respecting Phoenix Products and insureds. Unless otherwise agreed, such examination, review and or audit shall take place on Broker's premises during its normal business hours. Phoenix shall also be entitled to obtain copies of any and all such files, books and records. Broker shall cooperate to the fullest extent with such examinations, reviews and audits.

Section 10.6. <u>Regulatory Proceedings</u>. Broker shall cooperate fully in any regulatory investigation or proceeding or judicial proceeding arising in connection with the offer, sale and/or servicing of Phoenix Products. This cooperation shall include, but is not limited to, forwarding to Phoenix a copy of any written materials in connection with the matter and such additional information as may be necessary to furnish a complete understanding of same. In the case of a customer complaint, Broker shall promptly refer such

complaint to Phoenix for handling where appropriate and provide Phoenix with customer complaint information and documentation upon request.

Section 10.7. <u>Non-Solicitation of Phoenix Employees and Agents</u>. During the term of this Agreement and for one (1) year thereafter, Broker shall not, without the consent of Phoenix, directly or indirectly solicit for employment, or hire or contract with any person employed by Phoenix.

Section 10.8. <u>Independent Contractor Status</u>. It is understood and agreed that Broker is an independent contract and not an employee of Phoenix or any of its subsidiaries. None of the terms of this Agreement shall be construed as creating an employer-employee relationship between Broker and SGA, or Broker and Phoenix.

Section 10.9. <u>Notices</u>. All notices, demands and other communications required or permitted to be given to Phoenix by Broker under this Agreement shall be in writing. Any such notice, demand or other communication shall be deemed to have been duly given when delivered by hand, courier or overnight delivery service or, if mailed, two (2) Business Days after deposit in the mail and sent certified or registered mail, return receipt requested and with first-class postage prepaid:

(a) If to PLIC and PHLVIC:
The Phoenix Companies
One American Row
Hartford, CT 06103-5056
Attn: Distribution Administration GS

(b) If to Phoenix Client Relations:
The Phoenix Companies
31 Tech Valley Drive
East Greenbush, NY 12061
Attn: Client Relations A2

Phoenix may change its respective notice address by advance communication to the SGA.

Section 10.10. Rights, Duties and Obligations of Phoenix. PLIC and PHLVIC shall have two separate and distinct agreements with Broker. The rights, duties, obligations and responsibilities of PLIC and PHLVIC are separate and distinct from rights, duties, obligations and responsibilities of each other. All such rights, duties, obligations and responsibilities shall exist only between Broker and each PLIC and PHLVIC. Neither PLIC nor PHLVIC shall have any responsibility or liability for the actions or omissions of the other under this Agreement.

Section 10.11. <u>Absence of Waiver</u>. Failure to enforce any provision of this Agreement is not a waiver of that provision, or of any other provision.

Section 10.12. <u>Severability</u>. If any provision of this Agreement is invalid or prohibited under any state or federal law or regulation, such invalidity or prohibition shall not affect any other provision which can be given effect without the invalid or prohibited provision, provided that the result would not materially frustrate the intent of the Parties in entering into this Agreement.

Section 10.13. <u>Governing Law</u>. This Agreement shall be governed by the laws of the State of Connecticut without regard to Connecticut choice of law rules.

Section 10.14. <u>Jurisdiction</u>. With respect to any action, suit or other proceeding between the Parties each of the Parties irrevocably and unconditionally submits to the non-exclusive jurisdiction of the United States District Court for Connecticut sitting in Hartford, Connecticut or, if such court will not accept jurisdiction, the Superior Court of Connecticut sitting in Hartford, Connecticut or any court of competent civil jurisdiction sitting in Connecticut. In any action, suit or other proceeding, each of the Parties irrevocably and unconditionally waives and agrees not to assert by way of motion, as a defense or

otherwise any claims that it is not subject to the jurisdiction of the above courts, that such action or suit is brought in an inconvenient forum or that the venue of such action, suit or other proceeding is improper. Each of the Parties hereby agrees that any final and unappealable judgment against a Party in connection with any action, suit or other proceeding shall be final and binding on such Party and that such award or judgment may be enforced in any court of competent jurisdiction, either within or outside of the United States. A certified or exemplified copy of such award or judgment shall be conclusive evidence of the fact and amount of such award or judgment.

Section 10.15. <u>Counterparts, Facsimile Signatures and Reproductions.</u> This Agreement may be executed in counterparts, each of which shall be deemed an original, and the counterparts shall together constitute one and the same agreement, notwithstanding that each party is not signatory to the original or the same counterpart. Facsimile signatures shall be deemed as effective as original signatures. The parties stipulate and agree that, to the extent permitted by applicable law, such facsimile signatures or other reproduction of this Agreement shall be admissible in evidence as the original itself in any judicial or administrative proceeding (whether or not the original is in existence and whether or not such facsimile copy or reproduction was made in the regular course of business) and any enlargement, facsimile or further reproduction shall likewise be admissible in evidence. This Section shall not prohibit a party from contesting any such facsimile copy or reproduction to the same extent that it could contest the original, or from introducing evidence to demonstrate the inaccuracy of the facsimile or reproduction.

### ARTICLE XI BUSINESS ENTITY PROVISIONS

Section 11.1 <u>Introduction and Authority.</u> If Broker is a partnership, corporation, or is an individual that has employees, all applications for the products offered under this Agreement shall be solicited only by individuals (hereinafter "Sub-producers") representing Broker who have been duly licensed under the applicable insurance laws to secure such applications and who indicate on each such application that it has been solicited on Broker's behalf. If Broker is a corporation or a partnership, personal production under this contract shall be the production of the designated principal of the corporation.

Section 11.2 <u>Conduct.</u> Broker will cause and require all Representatives or Sub-producers associated with Broker to comply with all applicable state and federal laws and the regulations or other directives of the insurance departments of the states in which Broker is soliciting insurance including the procurement of all prescribed licenses. Broker will cause and require all Representatives or Sub-producers associated with Broker to comply with all applicable rules and regulations of the SEC; the rules of FINRA; the rules of any Broker-Dealer with which Broker is associated, and the Interagency Statement on Retail Sales of Nondeposit Investment Products issued by Federal banking regulators on February 15, 1994 also known as the "Interagency Statement" as may be amended from time to time. Broker will also cause and require all employees or Sub-producers associated with Broker to become familiar and comply with the terms of this Agreement and all compliance and/or market conduct directives, manuals, guidelines that may be issued from time to time by Phoenix.

#### Section 11.3 Contracting of Sub-Producers.

- (a) If Broker is so authorized, Broker may recruit Sub-producers satisfactory to Phoenix to carry out the purposes of this Agreement. All such Sub-producers shall be approved in writing by Phoenix .
- (b) Phoenix shall retain the authority to terminate or cancel any relationship between Sub-producer and Phoenix. Any such Sub-producer whose relationship has been terminated or canceled by Phoenix shall not perform any duties for Broker which involve Phoenix products or policyholders.
- (c) Broker shall be responsible to Phoenix for all business done or entrusted to Sub-producers or others appointed or employed by Broker, and no such appointee, Sub-producer or Representative shall have any claim against Phoenix for commissions or otherwise.
- (d) Broker shall indemnify and save Phoenix harmless from all losses, expenses, costs, damages and liability resulting from negligent acts by Broker or its Sub-producers, and from acts or transactions by any of them not authorized by Phoenix.

(e) Subject only to paragraphs (a), (b), (c), and (d) herein, Broker shall have the sole discretion in determining who among Broker Sub-producers and Representatives shall perform the functions required of Broker.

Section 11.4 <u>Designation of Principal/Guarantees</u> If Broker is a partnership or corporation, Broker shall designate by written resolution of Broker's Board of Directors or all partners, an executive officer or partner who is acceptable to Phoenix and authorized to act in Broker's name in all matters with Phoenix. Broker agrees to be bound by the acts of the principal and the principals' transaction with Phoenix, and Phoenix may rely on the authority of the principal until the principal's designation as principal is revoked in writing by a resolution of Broker's Board of Directors or remaining partners and that resolution is filed by Phoenix. If Broker is a corporation, Phoenix may require the principals of said corporation to execute a written guarantee of performance of all terms of this contract by the corporation.

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#### Payroll Fax # 1-816-221-9672

Mailing address: Phoenix Life Insurance Company One American Row, PO Box 5056

### **Producer Authorization Agreement** for Automatic Deposit

Hartford CT 06102-5056

Section 1 -	PRODUCE	R INFORMATION – (This section	must be complete	ed in its	entirety.)		
Producer Nam	ne (Print)						
Signature			Phone Number		Date		
Section 2 -	NET PAY -	(Please select either Checking of	or Savings)				
CHECKING ☐ New ☐ Change Bank or Account ☐ Cancel			SAVINGS   Nev	SAVINGS  New Change Bank or Account Cancel			
Bank Name			Bank Name	Bank Name			
Bank City, State			Bank City, State	Bank City, State			
Transit/Routin	g	Account No.	Transit/Routing		Account No.		
		ployer/payor to automatically depoint and correcting entries to my a Signature			Date	eu above anu (2) ini	
STAPLE VOID CHECK HERE	Somewhe	Phoenix ewhere Street ere, MA 11111  vable to:  ATTACH VOID OR PHOT					
S		3 4 5 6 7 8 9: 45688	329879 23.	5   •	0001		

### STOP! PLEASE READ THE FOLLOWING SECTION:

(Check Number)

- → BY SIGNING THE AUTHORIZATION FORM YOU ACKNOWLEDGE AND ACCEPT THE TERMS OUTLINED BELOW.
- → Failure to complete Section 1 in its entirety may result in the form being returned to you for completion, thus delaying the activation of your EFT.

(Account Number)

- → PLEASE NOTIFY PAYROLL AND GET CONFIRMATION THAT DEPOSITS HAVE BEEN STOPPED BEFORE YOU CLOSE ANY ACCOUNT. If you close an account before notifying Payroll and your money has already been wired, you may be reimbursed in the next payroll check. Money will not be issued without first receiving confirmation that the funds have been returned to Phoenix, which can take at least five (5) business days.
- → Return form to: PAYROLL, H-5W.

**DEFINITIONS: TAKE HOME PAY:** Gross earnings minus taxes and deductions. (The amount of your paycheck)

**NET PAY:** The amount of your "take home" pay after any other EFT deductions.

#### **HOW DO I START EFT?**

After completing Section 1, complete Section 2. Check off "New" in either the checking or savings box. Fill in the box with the bank name and address. If setting up a checking account, staple a voided check or a photocopy of a check to this form. If setting up a savings account, fill in the transit/routing number (9-digits) and the account number. (If you are unsure of any of these numbers, contact your bank.)

### HOW DO I CHANGE MY BANK AND/OR ACCOUNT NUMBER?

(Transit/Routing Number)

Complete Section 1 first. Complete section 2. Select "Change of Bank/Acct." and follow the directions above in "How Do I Start EFT?".

#### **HOW DO I CANCEL MY EFT?**

Complete Section 1 first. If you are canceling your Net Pay, select "Cancel" under Section 2. You do not need to complete the banking information. Return this form to DISTRIBUTION ADMINISTRATION, H-5W, for processing. Should you have any questions after reading this form in its entirety, you may contact Payroll at 1-800-417-4769.

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